

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SHAWN J. RIDLEY	)	
	)	
COMPLAINANT	)	CASE NO.
	)	2017-00163
V.	)	
	)	
LOUISVILLE GAS AND ELECTRIC COMPANY	)	
	)	
DEFENDANT	)	

ORDER

On March 29, 2017, Shawn J. Ridley tendered a formal complaint (“Complaint”) with the Commission against Louisville Gas and Electric Company (“LG&E”) in which he alleged that LG&E had continuously overcharged him for electric and gas service over the past ten years. On April 12, 2017, the Commission entered an Order stating that based on the review of the Complaint, the Commission was unable to determine whether the Complaint established a *prima facie* case. The Commission stated that in order for Mr. Ridley to support his claim he should file, within 20 days, copies of the electric and gas bills issued to him by LG&E for each month of 2015, 2016, and 2017 to date.

The April 12, 2017 Order further stated that when filing a paper containing personal information, Mr. Ridley should, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information, including an account number or Social Security number, cannot be read. Mr. Ridley did not file redacted copies of the electric and gas bills issued by LG&E as required by the April 12, 2017 Order. Therefore, the

Commission issued an Order on September 21, 2017, providing that Mr. Ridley, within 15 days from the date of the Order, file redacted copies of the electric and gas bills, or the Complaint would be dismissed without prejudice. As of the date of this Order, Mr. Ridley has not filed redacted copies of the electric and gas bills issued to him by LG&E for each month of 2015, 2016, and 2017 to date.

Having reviewed the record and being otherwise sufficiently advised, the Commission finds that this case should be dismissed without prejudice. If in the future Mr. Ridley decides to refile the Complaint, then a new case number will be assigned to the matter.

IT IS THEREFORE ORDERED that the Complaint is dismissed without prejudice and shall be removed from the Commission's docket.

By the Commission



ATTEST:

A handwritten signature in blue ink that reads "Dawn R. Penson". The signature is written in a cursive style and is positioned above a horizontal line.

Executive Director

Case No. 2017-00163

\*Shawn J Ridley  
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